



# **Consultancy expenditure**

## **2023–24**

## Details of consultancies

### Valued at \$10,000 or greater

Consultant	Purpose of consultancy	Total approved project fee	Expenditure 2023–24	Future expenditure
Customer Science Pty Ltd	Formation of customer facing operating model	69,400	69,400	
Deloitte Touche Tohmatsu	Enterprise customer strategy	127,000	85,000	42,000
Customer Science Pty Ltd	Review of our key processes to improve our efficiency	28,100	28,100	
Bedoya Nominees	Implement the refreshed Debt & Vulnerability Strategy	30,000	30,000	
Change Ready Pty Ltd	Provision of change and transformation expertise	125,000	81,250	43,750
Safe and Equal Inc	Policy and Procedures Review	78,352	78,352	
Computershare Utility Services Pty Ltd	Draft Quality control assessment	35,000	35,000	
Computershare Utility Services Pty Ltd	Implement a quality framework phase 2	27,300	27,300	
Phoenix Business Consultants Pty Ltd	Digital Metering Environment	46,200	37,800	8,400
Deloitte Access Economics Pty Ltd	Spike in usage review	81,810	81,810	
Deloitte Consulting Pty Ltd	Data classification and governance alignment costs	102,648	88,853	13,795
Abergeldie Contractors Pty Ltd & B.M.D. Constructions Pty Ltd & Kellogg Brown & Root Pty Ltd	Integrated Planning and Delivery mobilisation	1,029,665	936,434	93,231
Beca Pty Ltd & Fulton Hogan Utilities Pty Ltd & Interflow Pty Ltd	Integrated Planning and Delivery mobilisation	790,960	375,770	415,190
GHD	South East Melbourne Large Scale Alternative Water Network review	150,309	63,446	86,863

Consultant	Purpose of consultancy	Total approved project fee	Expenditure 2023–24	Future expenditure
CMP Consulting Group Pty Ltd	Asset risk management model workshop	24,677	24,677	
Claro Group Pty Ltd	Integrated Planning and Delivery lifecycle review	23,363	23,363	
CMP Consulting Group Pty Ltd	Fishermans Bend Recycled Water Network expansion review	25,911	15,078	10,833
SPIIRE Australia Pty Ltd	Officer South Property Sewer Plans - Centralised rainwater harvesting concept	14,900	14,900	
Environmental Consulting Pty Ltd	Biosolids Helminth quantitative microbial risk assessment	16,836	16,836	
Charter Keck Cramer	Various property consultancy services	25,000	25,000	
Charter Keck Cramer	Separation of building services	45,000	12,000	33,000
CMP Consulting Group Pty Ltd	Mt Martha Water Recycling Plant digester risk review workshop	11,714	11,714	
Yabbie Pond Pty Ltd	Commissioning of the Pakenham Water Recycling Plant ultra filtration system	12,100	5,920	6,180
Alchimie Pty Ltd	Permanent road reinstatements - Benchmarking & options analysis	32,200	4,800	27,400
Michael Page International Australia Pty Ltd	Technical writer	25,396	18,185	7,211
CMP Consulting Group Pty Ltd	Specialised project management services required to deliver a range of water quality related projects	280,000	142,012	137,989
Yarra Valley Water	Joint project manager - emergency management	27,787	27,787	
Melbourne Water	Joint metro water quality role	86,524	86,524	
Resonate Consultants Pty Ltd	Acoustic assessment at Somers Water Recycling Plant	10,700	10,700	

## Valued at less than \$10,000

Consultant	Purpose of consultancy	Total approved project fee	Expenditure 2023–24	Future expenditure
Experian Australia Pty Ltd	Experian data cleansing audit	9,000	9,000	
Freeform Strategy Pty Ltd	Research, insights, collaboration review	6,250	6,250	
SGS Australia Pty Ltd	Biosolids sampling program	4,400	4,400	
Jocar Group Pty Ltd	Project management services - Report on critical spares management	7,455	7,455	
Aquatica Environmental	Boneo Water Recycling Plant post spill assessment	8,410	8,410	
Environmental Consulting Pty Ltd	Mt Martha Water Recycling Plant - biosolid stockpiling EPA validation	2,120	2,120	
Water Futures Pty Ltd	Technical support: Quality control check and review Pakenham recycled water scheme	7,920	7,290	630
Water Services Association of Australia	Contribution to bidet seat water quality risk assessment	1,820	1,820	
Sage Automations Pty Ltd	Planning support for network upgrades at water recycling plant	25,032	2,533	22,499
Jocar Group Pty Ltd	Site visits and preparation of site plans for water recycling plant to cover cleaning	8,400	8,400	
HSN Consulting Services	Cost assessment for sewer reinstatement	5,400	5,400	
Green Light Environmental Services Pty Ltd	Asbestos assessment on South East Water properties	1,200	1,200	
SMEC	Boneo clean-up costs	1,705	1,705	

# Healthy Water. For Life.

## How to get in touch

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